

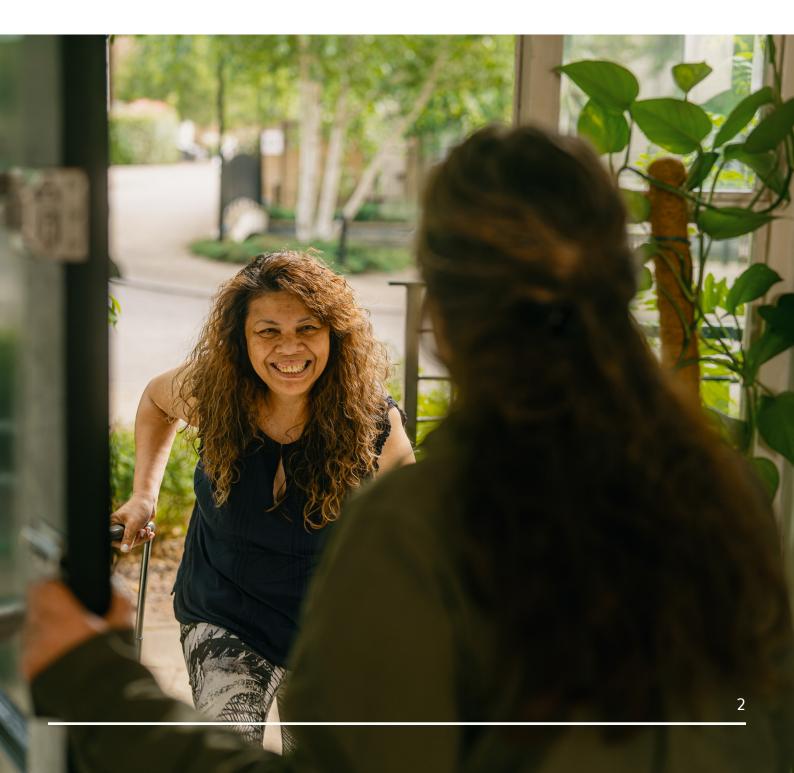
# **Daily Care with Elder**



## Each day your way

Whether you're looking for a little help around the home, someone to help you stay on top of your daily routine, or a new friend to keep you company throughout the day, Elder's Daily Care service is a flexible way to get the support you need.

Daily carers work around your lifestyle and schedule. From providing a few hours of support each day, to being there from when you get up, right through to when you go to bed – they'll adapt to your needs and ensure things are always done your own way, in your own home.



## Why choose Elder?

#### Peace of mind for the whole family

Our daily care service is supported by an expert clinical team, who work closely with our Family Support Specialists to understand your needs and match you with a great self-employed carer.

We want the best outcome for the people we help and our independent carers. Therefore, Elder promises you and your family will always have the final say on who provides your care, because your carer should always be someone you get on with and feel comfortable around.

#### Build a lasting relationship with your carer

We know from speaking to carers that being able to care one-on-one and form a bond with the person they're caring for is really important. Dedicating their time to one person also helps them to build a consistent schedule and a healthy work-life balance. While you will always have the final say when choosing who supports you at home, we allow your chosen carer the opportunity to learn a bit about you before they accept. We find this is the best way to create a match that works on all sides.

We also reward carers for their commitment to those they care for with an award-winning loyalty programme, offering a wide range of lifestyle and well-being services.



#### Flex your care to suit your needs

With Elder, you choose a package based on how many hours of care you need, and when these hours are used across the week is up to you. We know that from week to week, you may need slightly more or fewer hours depending on your schedule; all we ask is that on a four-week average, you stay within your package hours as this ensures our carers get a fair work-life balance and pay.

If you find that your package isn't giving you enough time with your carer, call us, and we'll be happy to work out a package that better fits your needs.

We recommend at least two hours per visit. This helps your carer get to know you and your routine, and ensures that your time together isn't rushed.



#### Your carer's role

As the carer is employed directly by you, you'll retain control over how your care is delivered and what you would like the carer to do. Some of these actions may include:



See 'Terms and Conditions' in your MyElder account for full details.



### Find the support you need today



Call Elder on 0333 150 2350 or book a free consultation with one of our senior care advisors by visiting elder.org/find-your-carer/.

We're here to answer your questions and help you get the care you are looking for.

Available in London only.

